

**OUTDOOR EDUCATION SERVICE  
Visitor Evaluation Sheet**

..... Centre

Name of School/Group/Course ..... Date of Visit .....

We are always trying to improve the quality of service that we provide and would value your comments about your visit. Please find the time to answer the following questions by circling the appropriate number each time.

**KEY** 5 VERY GOOD    4 GOOD    3 SATISFACTORY    2 UNSATISFACTORY    1 POOR

How efficient and fair did you find our booking procedures and place allocation system?

Efficiency	5	4	3	2	1
Fairness	5	4	3	2	1

How useful was the pre-course information and/or visit?

5	4	3	2	1
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How did you rate the quality of accommodation services?

Student bedrooms	5	4	3	2	1
Staff bedrooms	5	4	3	2	1
Heating	5	4	3	2	1
Student showers	5	4	3	2	1
Staff showers/facilities	5	4	3	2	1
Cleaning services	5	4	3	2	1
Drying facilities	5	4	3	2	1

How did you rate the food?

Breakfast	5	4	3	2	1
Packed lunch	5	4	3	2	1
Evening meal	5	4	3	2	1
Special dietary provision	5	4	3	2	1

How did you rate the standard of outdoor equipment provided by the Centre?

5	4	3	2	1
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How happy were you with the quality of minibuses and driving?

5	4	3	2	1
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How did you rate the Centre teaching input?

5 4 3 2 1

How realistic in your opinion were the Centre's expectations of student behaviour?

5 4 3 2 1

How effectively do you feel that the majority of the students progressed in areas of:

Working as part of a team	5	4	3	2	1
Building their own self esteem	5	4	3	2	1
Learning new skills	5	4	3	2	1
Interpersonal relationships	5	4	3	2	1

To what extent did the content of the course satisfy your general requirements or curriculum needs?

5 4 3 2 1

Did your course provide value for money?

5 4 3 2 1

Your general comments and suggestions if not already covered above

*Thank you for your honest feedback*